As I write this on the 15th of March, we have only 16 working days until we welcome our colleagues from the Southwestern Association of Law Libraries to Denver. The Joint Institute of CoALL and SWALL has been in the "works" for a long time and many of our members have shined in their efforts to make April 7-10 a wonderful professional and educational opportunity. When you read this, I hope you were able to attend and that you thanked Martha Campbell and her team who handled all the local arrangements.

CoALL was definitely here for you this spring. Besides the Joint Institute:

- Druet Klugh took the lead in organizing the very successful CLA legislative workshop and luncheon in February.
- Barbara Bintliff's February program gave us the big picture on legal education in the 20th century and drew a lively discussion.
- Mark Estes, current prez of Rocky Mtn. Chapter of SLA, sponsored the annual Colleague Connection dinner and program on virtual reference in March.
- Nancy Owen organized a brown bag at the State Publications library in March.
- Patty Wellinger and the University of Denver Law Library arranged and locally sponsored AALL's 1999 satellite videoconference on customer service in April.

And now, let's return to the lessons of Barbara Quint, editor-
ACTING PRESIDENT/VICE PRESIDENT
Georgia Briscoe
University of Colorado Law Library
303-492-7312
briscoe@colorado.edu

IMMEDIATE PAST PRESIDENT
Tom Duggan
Davis Graham & Stubbs
303-892-9400
tom.duggan@dgslaw.com

LONG RANGE PLANNING
Mary Waters
Ballard Spahr Andrews & Ingersoll
303-299-7367
mwaters@ballardspahr.com

SECRETARY
Carol Minor
Hall & Evans
303-628-3309
minorc@hallevans.com

ADVERTISING
Patty Wellingfer
University of Denver Law Library
303-871-6479
pwellino@law.du.edu

MEMBERSHIP & PLACEMENT
Bev Agnew
University of Colorado Law Library
303-492-2704
agnewb@spot.colorado.edu

TREASURER
Linda Rose
Sherman & Howard
303-299-8045
lrose@sah.com

BROWN BAG COORDINATOR
Nancy Owens
Dufford & Brown
303-861-8013

NEWSLETTER
Caryl Shipley
University of Denver Law Library
303-871-6015
cshiplev@law.du.edu

MEMBER-AT-LARGE
Kathleen Edie
El Paso County Law Library
719-448-7780
kclark@csn.org

COLORADO LIBRARY MARKETING COUNCIL
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West Group
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anne.ellis@westgroup.com

NOMINATIONS
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WEBMASTER
Tamara Smith
University of Denver Law Library
303-871-6098
tsmith@law.du.edu

MEMBER-AT-LARGE
Penny Glover
Pendelton, Friedberg, et. al.
303-839-1204
gloverp@york.uchsc.edu

GOVERNMENT RELATIONS
Druet Cameron Klugh
Holme Roberts & Owen
303-866-0444
dcameron@csn.net

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# CoALL TREASURER’S REPORT

**Linda Rose**

(October 1, 1998 - December 31, 1998)

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Continued from page 1

**From Our Acting President**

in-chief of Searcher. From my last column, you remember that Lesson 1 was LEARN AND KEEP LEARNING; Lesson 2 was MOVE IT OR LOSE IT. On to Lesson 3, which you'll love: NEVER DO ANYTHING TWICE. More precisely, "find it, link it, and move on. Don't try to repeat what someone else has already done." I like to use this lesson to make the most of other people's achievements because it frees up my own time to achieve more. Take advantage of all the great opportunities CoALL offers you so you too can achieve more.

See you at the next CoALL Meeting,

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I’ll be here. Today and tomorrow.

Corrin Gee-Alvarado
LEXIS-NEXIS Regional Information Manager
EDUCATION: J.D., Southwestern University; M.L.S., California State University, San Jose.
PROFESSIONAL: University of Southern California, Reference Librarian; University of Texas (Austin), Reference Librarian; Los Angeles County Law Library, Reference Librarian; Latham & Watkins, Reference Librarian; San Bernardino County Public Library (Rancho Cucamonga), Assistant Librarian
MEMBER: AALL, SCALL, CoALL, NOCALL and WESTPAC
Member Spotlight
Caryl Shipley

This month the Member Spotlight focuses on one of our newest members: Nadine Ginkel. Nadine moved to Denver from Kansas City and is now a Reference Librarian at Dorsey & Whitney, LLP responsible for the supervision of the law library and information services. She is a member of the Medical Library Association, SLA, AALL and CoALL!

Prior to leaving Kansas City, Nadine was a Managing Analyst with Shook, Hardy and Bacon. She used her expertise in many areas of Library and Information Resources including online searching, interlibrary loan, database design, management and supervision, in house training sessions along with her attendance at national library and internet seminars, meetings and conferences.

It's actually fascinating that Nadine ended up in the field of law. Her undergraduate degree was in humanities and psychology. She then went on to earn a Master of Science Degree in Research Psychology with an emphasis on pharmacology, perception and information processing.

On a personal note, Nadine and her husband moved to Denver last September. Her husband is a Lutheran pastor and writer of religious materials like bible studies, church membership materials, etc. He was asked by the AALC (American Association of Lutheran Churches) to see about starting a new church in this area. They also publish and market their own materials through their own business - Church Press, Inc. Nadine handles the financial end of that business too. They have seven grown sons - three of whom live in Denver - which is another reason they moved to the area.

As one can see, Nadine keeps very busy, but is trying to find time on the weekends to get acquainted with Denver and Colorado. Please join me in welcoming Nadine to CoALL!
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In Case You Missed It ... Net Links

Martha Keister

Here are a few Internet sites which might have escaped your notice. They are not necessarily new nor are they completely in the legal field. If you have suggestions for new and/or interesting sites, please send me a quick email or phone with your suggestion(s). These are listed in alphabetical order, not necessarily the order of most interest!

   Selected articles from almost 40 city Business Journals, including the Denver Business Journal, are included in this free database. Article categories from the Denver Business Journal of March 15 include Daily Updates, Leading Stories, Industry News Columns, Strategies in Small Business, Focus: Education & Careers, Commentary, and Other Features. The Daily Updates are a "web-edition exclusive". It is possible to search the entire archive (4 years) for a name or a term. There is also an "Index of Back Issues".

2. Global Beat  http://www.nyu.edu/globalbeat
   OneWorld  http://www.oneworld.org
   Here are two databases which will help you put international news into context. The Global Beat is billed as a resource service for journalists covering international news. It is a program of the Center for War, Peace and the News Media from New York University. Events, publications, experts are found here along with links to journals and newspapers from around the world.
   OneWorld, from Great Britain is composed of non-profit organizations and individuals with an interest in or working in the fields of social justice, human rights or sustainable development. Headlines, guides, and links to involved organizations are included.

   This is a national daily newspaper for and about the legal profession, published only on the web by American Lawyer Media. It brings together in one place all the national legal news articles from 20 print newspapers and journals, including The American Lawyer, The national Law Journal, The Legal Times, The New York Law Journal, Texas Lawyer, etc. It is updated daily.

   From LLRX, an article by Diana and James Botluk entitled "a Web of Legal Ethics: Rules of Professional Conduct". Here you'll find links to court rules, the ABA Model Rules,

Continued on page 9
We want to hear from YOU!  Been to any interesting conferences lately?  Attended a professional workshop?  Taught a class?  Taken up tennis or climbed a 14er?  Be creative...share your achievements, activities, endeavors or whatever with your fellow CoALL members.

Please use the remainder of this space to begin making notes for your contribution to the next Scuttle (deadline is June 14).  Thanks!

NOTES: 


Continued from page 8

In Case You Missed It... Net Links

to http://www.legalethics.com which has links to state rules and state opinions where they exist.

5. Policy.com, the policy news & information service   http://www.policy.com

   Mentioned in Law Library Lights (the D.C. Law Librarians newsletter) as a "good source for current documents in the news" with a great many links to other web sites. The site claims to be non-partisan and has daily updates with commentary coming from leading policy experts from "think tanks, advocacy groups and government". The "Issues Library" contains organizations by subject such as foreign affairs, trade, environment.

6. Services to Librarians http://www.library.okstate.edu/dept/sed/prestamo/anne5.htm

   A well organized site including the categories of library organizations, libraries, internet training and guides, librarian’s reference shelf, periodicals and listervs, and job searches.
Welcome new members!
Douglas Jacobson, CCH
Veronica Martinez, Sherman & Howard
Jeremy D. Smith, Davis, Graham & Stubbs

Welcome back!
Carol McGill, Taussig & Taussig
Carol Perkins, Jefferson County Public Library

Nota bene:
Melanie Ferguson and Michel McKenzie
(MediaOne Group)
New address:
188 Inverness Drive
Englewood, CO

Sarah Knight is now at Morrison & Foerester

Congratulations! to Belen Rodriguez (featured in our new member spotlight, Fall, 1998)! Winner of the Colorado Council for Library Development (CCLD) award for Library Services to Ethnic Minority Population Scholarship. For an application or information on next year's scholarship, contact Ray Peterson, 303-866-6900 or <peterson_r@cde.state.co.us

Congratulations! to Ann Evans, Manager of the Davis, Graham & Stubbs LLP Law Library, retired as of March 31, 1999. Ann had been with the firm for the past twelve years. After twenty-two years in the profession, Ann will be spending her time traveling with her husband, John.

Congratulations! to Tom Duggan, who has been with Davis, Graham & Stubbs LLP, most recently as the Information Resources and Facilities Administrator, is replacing Ann Evans, as the Manager of the Library. In addition to overseeing the Library, Tom will continue to have management responsibility for Records.

Be a CoALL Scuttle Star.....

Like to write? Want to be a published author? Have an experience/opinion that you want to share? Contributions needed for upcoming issues of the CoALL Scuttle. Feel free to contact the editor to discuss a topic of interest.

Submit your articles for the Summer Issue ('99)
Deadline is June 14th
cshipley@law.du.edu or 303-871-6015
Reel Courtrooms and Reel Justice

Thyria Wilson
(New Columnist)

Increasingly, Americans are learning history from the movies. Movies based on real events shape Americans views of the past. Critics of historical movies fear that Americans can not or will not determine how a movie differs from historic record. In the recent impeachment trial of William Jefferson Clinton, both sides used historic quotes. But often these historic quotes were from the movie version, not the historic record.

Chairman Hyde quoted Sir Thomas More to make a point about the sanctity of oaths. Only the quote was really from Robert Bolt who wrote the play A Man for All Seasons. The play and movie portray Sir Thomas More as a man who was willing to sacrifice his life for the principle of the rule of law and for the sake of his conscience. The undisputed bad guys in this drama were King Henry VIII and Richard Riche. Historian Richard Marius in Past Imperfect: History According to the Movies, shows the historic record to be not quite so black and white.

Sir Thomas More did refuse to swear an oath supporting the King in his divorce and subsequent marriage to Anne Boleyn. He was tried and beheaded in 1535. The jury in the actual trial were eighteen respected noblemen, not an unreasoned group of nonentities. However the character and roles of King Henry VIII, Thomas Cromwell, and Richard Richie were altered to make them appear more villainous. And Sir Thomas More's character was altered to make him into the righteous martyr. Richard Marius contends that in a sixteenth century play about Thomas More "would have been roughly equivalent to staging in contemporary Israel a drama about a principled Nazi martyr after the fall of the Third Reich."

The portrayal of Sir Thomas More's hatred of Protestants is the primary criticism of the play and movie. His mild refusal to let William Roper marry his daughter Margaret until after Roper cast off his Lutheran ideas severely changes the truth. The movie does not portray "the historical More who produced hundreds of pages of ugly polemics shrieking for the blood of Protestants." More called for the burning alive of many prominent Protestants. Even after More resigned as lord chancellor of England in 1532, he continued to write books calling for the death of Protestants. This at the same time King Henry VII was trying reach political alliances with Protestants to avoid the threats of foreign invasion and civil war.

Movies based on actual court cases do not truly show what real trials are like. Courtroom movies show dramatic moments, not the volumes of paperwork and the mundane details. The historic record of the trial of Sir Thomas More was altered so that a playwright in 1960 could tell the story of a man of conscience. History was changed so that we could be inspired to fight against wrongs, to search for justice in an unjust world.

The author in a nutshell:
Thyria is a Library Assistant at Penrose Library in the Special Collection and Archives Department. She is in her last quarter of library school at the University of Denver. The focus of her capstone project is processing of the Howard L. Jenkins Collection.
CoALL Slate of Officers
1999-2000

President: Georgia Briscoe
Vice President-President Elect: Linda Rose
Secretary: David Selden
Treasurer: Patty Wellinger
Member at Large: Druet Klugh
Member at Large: Mary Waters

Web Page Expansion
Tamara Smith

The CoALL Web page is growing! Along with membership information, member articles and job postings you can now find information on CoALL Grants and Scholarships information. The SWALL/CoALL Joint Conference Registration form and preliminary program are also available. Future plans call for adding the CoALL bylaws. We are also planning a server move. While the details have not been worked out, we hope to move the CoALL website and listserv from DU's server to the AALL server sometime this summer. The move will give us added functionality – we will be able to do such things as password pages and generate site statistics. If you have comments about the page or suggestions about other items to add, please e-mail the webmaster at tsmith@mail.law.du.edu.
Legislative Scoop
Druet Cameron Klugh

In last issue's column I mentioned that the State Funding for Libraries initiative was in full swing. The initiative has been incorporated as a bill, sponsored in the Colorado Senate by Senator Gigi Dennis and in the House by Representatives Doug Dean and Ken Kester. Known as the "State Grants for Libraries" bill, Senate Bill 093 would benefit public, school, and academic libraries (thus benefiting those of us who use their services, as well). The bill has been introduced and is in the Senate Appropriations Committee. To check on the status of the bill or its language, if you have Internet access, go to http://www.state.co.us/gov_dir/leg_dir/house/ SBILLS99.HTM and scroll down.

If any of the sponsors are YOUR* legislator, please drop them a note of thanks (* i.e. Dennis = Alamosa, Conejos, Costilla, Custer, Huerfano, Las Animas, Mineral, Pueblo, Rio Grande, and Saguache counties, Dean = El Paso county, Kester = Baca, Bent, Crowley, Huerfano, Las Animas, and Otero counties).

The annual Legislative Day sponsored by the Colorado Library Association and the Colorado Educational Media Association was quite a success. I was proud to see a good sprinkling of law librarians at the workshop, luncheon, and tour of Denver Public Library. For my part, as co-chair of the event, it meant sending hundreds of memos to the network of librarian legislative contacts around the state, and coordinating the activities of the 145 workshop attendees and 48 legislators who joined us. My participation in this CLA/CEMA event is one way CoALL supports the other library communities in Colorado.

The message of State Funding made an impression on many. We hope for a positive outcome during this legislative session. Any CoALL members who are interesting in joining the legislative network have only to let me know (303-866-0444 or klughd@hro.com). It means making a call or writing to your legislators when important library issues are on the table. Remember, your legislators want to hear from you, so think about joining the network.

Are you a political animal? If so, please contact me. My term on the Government Relations Committee comes to an end in June, and I am seeking law librarians who would like to act as liaisons to the greater library community.
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and
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Please RSVP to Gail M. Dow by Friday, April 23, 1999 303-773-1645 or

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Best Of The Web For Lawyers -- 1998

For the third year, legal.online proudly presents its annual awards honoring the best Web sites for legal professionals.

Our panel of judges was asked to pick the best sites in a variety of categories. They were asked to rate the sites based on their overall impression of three factors: design, content and usefulness to lawyers.

Judges agreed that the hardest category in which to decide was law firm Web sites. In part, this was because of the sheer quantity of law firms on the Web. But it also had to do with what they perceived as consistently poor design among law firm sites.

"Law firm Web sites are some of the worst examples of what the Web can do," one judge commented. "They typically are loaded with huge graphics and unnecessary frames. ... You can just imagine the Web site designer demonstrating a draft of the site to the committee of partners -- everything fed from the hard drive to the screen, no bandwidth limitations, suggestions of placing valuable content at the site met with 'why would anyone give away that information.'"

The judge offered the example of a law firm site whose design he liked. He did not vote for it, however, because a visitor could obtain substantive articles only by requesting them by e-mail. "Give it up!" he wrote. "Just put the articles online!"

Another judge suggested the large firms collectively get an award for "Most Indistinguishable."

A judge wrote that he considered the best part of law firm sites to be their attorney directories. "This feature," he commented, "when viewed in aggregate of all firm sites nationwide, will eventually lead to more attorney directory sites than just West Legal Directory and Martindale-Hubbell, which are always out of date in these days of purge-and-hire firm practices."

Another comment was on law firms' failure to make greater use of multimedia formats. "I'm sort of surprised that more firms don't use streaming video and audio," a judge remarked. "It can't be concern over bandwidth -- those huge graphics show that they don't understand bandwidth issues. And it can't be cost -- you know some spend $100,000 to $200,000 on their sites."

The judges also had some difficulty with the legal research categories, they reported. With both Westlaw and Lexis-Nexis now on the Web, other sites for cases and statutes pale in content. But those other sites have the advantage of being free or at least lower in price, and are often easier to use.

That said, here are legal.online's picks for the Best of the Web for lawyers. Check it out at: http://www.legalonline.com/best98.htm
WHY AM I AT WEST?

Anne V. Ellis

In the last few months, my professional life has taken a definite turn. Although I remain a law librarian by education and experience, I now work for West Online instead of a law firm. What is the difference? Well, for one thing, I now telecommute to my office in Eagan, Minnesota on most days. That is because I travel the country, and sometimes the world, talking to librarians about their technology, educational and support needs. Do I like this way of working? As they say in Minnesota, You Bet!

Probably the biggest difference in my professional world is working solely with librarians. I continue to say that my job is the opportunity of my lifetime. After 14 years in law firms and 23 years as a librarian, I am lucky enough to be able to give back to a profession that has afforded me a challenging career. I am also enthusiastic about working with West, a Company that has supplied all of us with quality legal and non-legal materials throughout the years. West has given me the chance to educate librarians on new Technologies such as the Intranet ToolKit and take on projects that focus on and effect librarians.

One of the first things I hear from librarians lately is "What's going on with West and Customer Service?" I like to think that the Dark Tower has a bright light shining forth. That light is directed at you, law librarians, a very important group of professionals. Among my objectives, the Librarian Relations program wants to give you three things - support in your quest for perfect customer service, education about the ever-growing world of information, and technology to help you achieve your important goals. During the last three months, I have defined my mission, written a business plan and submitted a budget. I have done all of this while traveling to the far reaches of the country and beyond. My mission is to bring useful information, correct invoices, inspired Westlaw research and empowering technology to you. A big job, but well worth the challenge!

The Librarian Relations group was created in mid 1998 to consolidate and strengthen West Group's law librarian activities and initiatives. As you know, law librarians are a very important group to West. You directly influence and control the purchase of legal information for law firms, government and academic institutions. Your choices in acquiring legal materials (print, CD-ROM and online) dictate how lawyers will conduct research. Not only do you manage legal professionals' information needs, but you also negotiate for the best price and scrutinize how online charges are recovered. Thus, you are the programs to librarians to inspire them to take charge of this remarkable technology. I was fortunate enough to manage the information of a highly sophisticated Intranet at Holland & Hart in Denver. My case study highlights Holland & Hart's use of live databases as applications. I also encourage librarians to make use of West Online's advanced Intranet technology to become the creators of Intranets. I believe that as librarians embrace Intranet technology and the management of Intranet information, you will become more visible and empowered in your institutions.

AALL and SLA: I have met with several groups of officers from AALL Chapters, attended the Mid America Library Fest in Milwaukee, met with current AALL President, Jim Heller, and President Elect, Margie Axtmann, New York SLA officers and attended the International Association of Law Libraries meeting in Rome. What has evolved from these meetings is an alliance between West and the associations to provide increased education and support to law librarians.

Westlaw Staffs: I have also been meeting with regional marketing managers and account managers in various cities to discuss librarian relations on the local level. I have been encouraging account managers to be more involved in local library associations and encouraging them to teach Intranet technology to their local librarian groups. One of the interesting results of these meetings with both librarians and West Online folks is the request from librarians that West Online account managers spend more time with librarians. This message has been passed onto each region. If you would like more individual attention from your account managers, just let them know.

Law Schools: Recently I spoke to 3rd year law students in an advanced legal research class at the University of Colorado on "Real Life in Law Firms." I stressed the need for them to relearn basic legal bibliography before they hit the doors of the law library. I also encouraged them to learn how to do automated cite checking with Westcheck and

Continued on Page 17
KeyCite. Very few of them had taken the opportunity to learn this in their previous two years of school. They did not realize how big a part of their jobs this would be. They were also surprised by the amount of non-legal research they would be doing. And, of course, I stressed that their law librarian should be their first choice in asking for help in all research matters.

Law Librarianship Education: One of the Librarian Relations program's objectives is to establish career-long relationships with librarians. Practicing law librarians complain that librarians who enter the legal profession are under-trained in legal research and online skills, i.e. Westlaw. The Librarian Relations program will support this goal by working with library schools and AALL's Task Force on Legal Education in Library Schools to offer more specialized training in their curriculums.

Information Innovator's Institute: Next on the event agenda for me is the 1999 Information Innovator's Institute to be held March 26-28, 1999, in San Diego. Letters to private law librarians are being sent out this week with applications. In case you have not heard of III, which is held annually, each spring, its purpose is to assist legal information professionals in successfully enhancing their skills to serve today's and tomorrow's legal community. The emphasis of this year's sessions will be on improving technological awareness using virtual libraries, managing Internet/Intranets/Extranets and implementing sound management practices in budgeting technology and information dollars.

We will also address application decisions, how technology is changing work roles and new strategies for acquiring online information. We invite all private law librarians to submit an application either from the letter you will receive or from the West Group III web page at www.westgroup.com/iii/.

In addition to planning committee faculty, outstanding speakers from within and outside of the law library community will include: Jane Dysart, Dysart & Jones Associates Blaise Cronin, University of Indiana Bob Berring, University of California Richard Wiggins, Michigan State University Martin Cullen, Lehman Brothers Marty Metz, Brobeck, Phleger & Harrison Noreen Steele, Information Initiatives

AALL and SLA: This year, I will also be responsible for coordinating the AALL party at the Washington, DC meeting in July. We have already started planning a party and a band that will be as good as last year's. I assure you that it will be another West party to remember! Since SLA will be held in Minneapolis next June, West will be hosting both fun and educational events.

To sum this all up, what has been the impact of West's creating a Librarian Relations program? First, West is doing positive things to improve relations by creating a group whose sole focus is on law librarians. Full support has come from all sectors of West Group. I am in touch with virtually every part of an organization that has grown to 8,000 employees. I am personally grateful for such a wonderful opportunity in my career.

Second, AALL leaders look at the Librarian Relations program as an ally to AALL. West Online will be providing meeting space for AALL Professional Development Committee regional programs such as "Training the Internet Trainer." We also are providing Thomson University programs and workshops such as "Life in the Fast Lane: Working at the Speed of Change" to regional chapters of AALL.

Third, the Intranet Toolkit case studies and workshop presentations that I have done have brought me into contact with many librarians. All of you seem enthusiastic about having a colleague at West who can bring to you new technologies and education.

Fourth, I have personally fielded numerous calls and e-mails from customers about service issues. Most of them I have forwarded to Mary Ellen Marlowe, Senior Director of Customer Service, for resolution. I have spoken with some librarians personally about their concerns. I have also been keeping in touch with Frank Houdek, Chair of CRIV, to facilitate better librarian/vendor relations. I am now CRIV's contact at West concerning CRIV matters. Lori Hedstrom, Manager of Library Services at West was recently appointed to the CRIV committee. Lori is joining the Librarian Relations group as Program Manager for Librarian Relations in Eagan.

Fifth, and the best part, is that you, the librarians, seem very pleased to have a colleague at West. I hope that you will communicate with me about your problems, ask for technology solutions for your law firms that West Online can
Continued from page 17

Why am I at West

The Librarian Relations program is growing rapidly and you have generated many ideas during my visits. I urge you to contact me about any creative ideas you think West should support. Law librarians are at the core of every legal organization. Your value cannot be underestimated. West and the Librarian Relations program are ready and willing to partner with you in the achievement of your goals.

Remember, the light shines brightly in the Tower.

AALL, through the Professional Development Committee, has a traveling program of Legal Research for the Non-Law Librarian. It can be brought to any community, even non-AALL chapter sites. AALL puts it on with little local arrangements hassles. They charge a fee for the one-day workshop and take care of all logistics. If you're interested in using this program, contact Martha Brown at AALL Headquarters.

JOB OPP...

Dufford & Brown, P.C., a mid-sized downtown Denver law firm, has an opening for a part-time librarian (20-30 hours/week). This person would be responsible for the overall administration of the firm's library, legal research (LEXIS, Westlaw, Internet, networking with other resources), maintenance and development of collection utilizing Inmagic database, continued creation of on-line catalog on Inmagic database, and other duties associated with the library. Ideal candidate will have experience in law firm libraries, as well as Internet and legal research, strong organizational skills and the ability to manage multiple projects simultaneously. Competitive salary and benefits. Please send resumes to Lorri Salyards, Director of Human Resources, Dufford & Brown, P.C., 1700 Broadway, Suite 1700, Denver, Colorado 80290 or e-mail to salyarl@duffordbrown.com.
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